

Scenario / User Task

1) You live in zip code 30328 and you have the HMO plan. Is Dr. Walter Rizzoni in your network?

<i>Observations</i>	<i>Verbal Comments</i>	<i>Results</i>

2) How many female OBGYN's are in the Open Access plan within 5 miles of zip code 30328?

<i>Observations</i>	<i>Verbal Comments</i>	<i>Results</i>

3) You live in zip code 30328 and you have the HMO plan. Your child fell off a swing and busted their chin, which needs a stitch. Where would you take your child?

<i>Observations</i>	<i>Verbal Comments</i>	<i>Results</i>
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4) You live in zip code 30328 and you have the HMO plan. What hospital is closest to you?

<i>Observations</i>	<i>Verbal Comments</i>	<i>Results</i>

5) Where would you go to use the hospital comparison tool?

<i>Observations</i>	<i>Verbal Comments</i>	<i>Results</i>

6) You live in zip code 30328 and you have the PPO plan. Where would you (or wife) go for a mammogram?

<i>Observations</i>	<i>Verbal Comments</i>	<i>Results</i>